



CatholicCare Clients Statement of Rights

The rights of the client include the following:

- The right to information that is accessible, accurate, timely and understandable.
- The right to be consulted about needs and preferences, and be involved in decision-making.
- The right to privacy and confidentiality.
- The right to express grievances and have them dealt with fairly.
- The right to be treated with respect and dignity.
- The right to have one's needs met in a professional and ethical manner.
- The right to give or withhold consent to services and/or procedures.
- The right to withdraw from services/the program.
- The right to regular reviews of service provision to ensure care remains appropriate.