

Who is CatholicCare?

CatholicCare, formerly known as Centacare, is the welfare arm of the Roman Catholic Church and has operated within the Archdiocese of Canberra & Goulburn for more than 50 years.

During this time CatholicCare has grown from the beginnings of a small volunteering organisation to the large multidisciplinary welfare agency it is today. CatholicCare operates with a simple and clear premise – to help people.

This aim has not changed over the years.

Helping people involves valuing, strengthening, assisting, supporting and caring for people who are less advantaged in our community.

Do I need to be Catholic to use CatholicCare Services?

The answer is NO. CatholicCare provides services to all members of our community. We ensure equitable access to all individuals using our services.

Privacy & Confidentiality

CatholicCare is committed to providing high quality services with respect to confidentiality, accessibility and equity to persons in the community. With this quality in mind we have also attained Quality Management System accreditation to ISO 9001:2008.

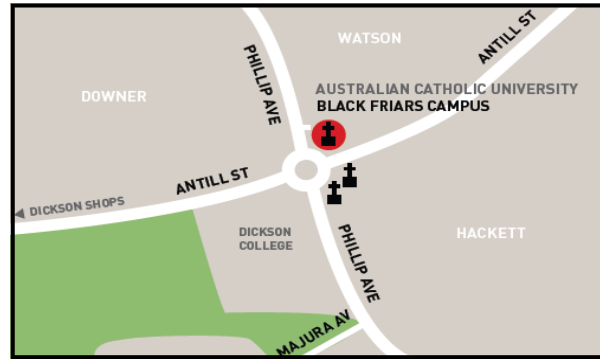


(Formerly known as Centacare)
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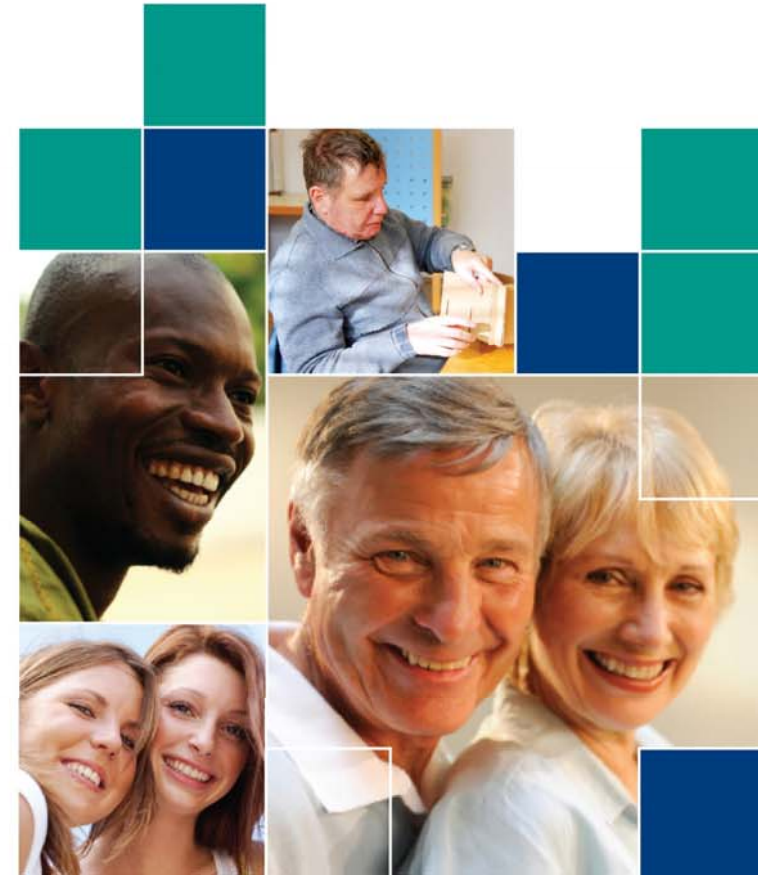
TIS
Translating & Interpreting Service
131 450
24 hours a day, 7 days a week
www.immi.gov.au/tis

The Reconnect Program is funded buy the
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Affairs (FaHCSIA)



Reconnect

Providing support for young
people and their families



What is the Reconnect Program?

Reconnect is a free and voluntary early intervention program for young people aged between 12-18 years who are at risk of homelessness or are already homeless and living, working or studying in the Canberra region.

The program aims to help young people achieve family reconciliation and improve their level of engagement with work, education, training and the community.

Reconnect provides opportunities, choices and support for young people and works towards reconnecting young people with parents, carers or significant others to achieve:

Family reconciliation, wherever practicable, between homeless young people, or those at risk of homelessness and their family.

Family reconciliation outcomes include:

- The young person returns home
- Ongoing positive family relationships are created which provide the young person with emotional and physical support
- Reconciling the young person with other family members eg: grandparents and siblings
- Both parent (s) and the young person accept that independence is appropriate for the young person
- Establishing a viable support system for the independent young person that includes a member of their family

Along with focusing on engagement with employment, education, training and community.



What can you expect from Reconnect?

- A response within 2 working days
- To be supported to achieve your goals
- To be treated with respect
- Personal support—someone to talk to
- To be treated with confidentiality

If we can't provide you with the assistance you require we will try and link you with someone who can.



How can we help?

The Reconnect workers can help by listening to the young person and work to find out how they can best support the young person and their family.

The workers are flexible and can meet the young person at a place where the young person feels comfortable, such as the Reconnect office, school, home or even a café.

Reconnect can provide a range of support for your whole family.

Service includes:

- Support and assistance
- Information & referral
- Group Support
- Family Meetings
- Case Management
- Advocacy
- Practical support in culturally and contextually appropriate services

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